

Welcome to new members

Three more small business owners have joined us in supporting our local Community. WELCOME **Dianne's Venture Tours, The Islander & Poppy in the Willows** to the ever-growing PIBN Network. We love that the Network is branching into a diversity of business types. Do you know of a Small Business Owner or Sole Trader of services or trade that needs support and should consider coming on board? Fiona is happy to have a chat about what they can expect. www.admin@pibn.com.au

Thank You

Based on the recent events and the notification of Covid reaching our region, even though it produced a whirlwind of mixed emotions, the Community of Phillip Island once again shone as they supported each other.

To all Business Owners, especially those listed as having been declared exposure sites, we say well done to you and your teams for your professional, quick responses to support your staff and our Community in abiding by what was required.

Again, thank you to DPI & Bass Coast Shire, who assisted in helping us distribute valuable information and the official reputable vic.gov.au websites. We hope you appreciated the efforts made to make sure each Business felt supported and confident in taking on the tasks at hand.

A special thank you to each Medical team involved, both the non-clinical reception teams and the clinically trained involved, for responding so quickly to the needs of our region.

We appreciate this has caused much angst for all, but one thing we know for sure, we are much more resilient than we think.

In speaking with some of our Community, some have used this lockdown period to regroup, revisit their business plan or take a well-earned break. Others have had to close their doors. As we face uncertain turbulent times, please let us know if we can be of any assistance. Even if you are ok but, know of someone who may need help, please let us know.



Meet committee member, Kate Adams Visitor Experience Manager - Phillip Island Nature Parks

Moving to Phillip Island in 2017 to work with Phillip Island Nature Parks as the Visitor Experience Manager, I really enjoy working in a dynamic team to



promote Phillip Island as a key tourism destination for Victoria. I've worked in nature based tourism for over 25 years in some iconic destinations such as Byron Bay and Uluru-Kata Tjuta National Park and I hope that I can support the network through sharing my knowledge and experience to support local business and the tourism industry.

Members Q & A

As a member, have you recently updated your listing on the PIBN directory? If you have any changes or updates, please email Fiona at admin@pibn.com.au

Q. How do I book a PIBN workshop?

A. Go to:

www.pibn.com.au/workshops--events

For your convenience, we use the secure Trybooking platform. You will receive your tickets/tax invoices, receipts for tax purposes via Trybooking.

As a PIBN member, would you like to share a short bio of you and your business in our upcoming newsletters?

Please email Fiona, we would love to hear from you.

Events & Workshops

Due to the unfortunate COVID restrictions, we have rescheduled the **Small Business/ Sole Trader Business Development Mentoring Workshop** to August.

Due to the unfortunate COVID restrictions, we have rescheduled the Small Business/ Sole Trader Business Development Mentoring Workshop to August. If you could not attend the initial dates, we are hoping the new dates can accommodate you! Limited tickets are still available. This course usually costs approx. \$800 p/p; however, PIBN Members have the opportunity to take advantage of the State Government Grant subsidised offer of just \$100 p/p. Andy Rookes will be presenting a tailored syllabus for Phillip Island Business Owners.

It will cover sustainability as well as the growth of your Business.

This 2 part Workshop will be held at the Penguin Parade Visitors Centre.

WORKSHOP GROUP 1

Monday 30 August 2021

8:30am - 11:30am

with morning tea & lunch provided

Monday 4 October 2021

8:30am - 11:30am

with morning tea & lunch provided

WORKSHOP GROUP 2

Monday 30 August 2021,

1:00pm - 4:00pm

with afternoon tea & pre-dinner drinks

Monday 4 October 2021

1:00pm - 4:00pm

with afternoon tea & pre-dinner drinks

For more information & Bookings visit
www.pibn.com.au/workshops--events
Bookings open now



Presenter - Andy Rookes

PIBN sharing resources

Did you know as an Employer, there are some great FREE Online Training Resources available to you? Have you heard about the Phillip Island Ambassador Program managed by DPI?

This free program is for all businesses, community groups, and students, those on the front line of customer service with the knowledge to promote everything the region offers.

My Phillip Island and San Remo –

Ambassadors Training Program is an online training portal with seven modules to complete and will take around two hours.

The Program is offered to businesses, schools and senior students, TAFE students, Visitor Information Centre staff and volunteers, community volunteer groups, Council staff, event organisers, staff and volunteers, and media outlets.

In discussing with DPI, they are very keen to know if there is a specific

aspect of your business that you would like to see developed as an optional training module?

We also discussed the possibility of offering it as a school curriculum if there is interest, especially in lockdown or schools visiting the region? If you think you are interested in participating, please let us know.

For more information, contact Pauleen Boulton at Destination Phillip Island at news@myphillipisland.com.au or call 0466 620 856

Erin Laird – Business Engagement Case Manager from Regional Development Victoria presented - Covid Safe Webinars

PIBN Members were recently forwarded links via DPI to participate in a FREE Online presentation that was designed for Gippsland Businesses on how to not only be COVID Safe but compliance and what it means for your business. Erin will be sharing her slide presentation which will be upload to our website if you missed it.

One important take home point was: Your business MUST have a Covid Safe Plan that demonstrates & comply with the most up to date regulations issued by Vic.Gov.au

Your COVID Safe Plan must demonstrate

- Your actions to help prevent the introduction of COVID-19 to your workplace

- The type of face mask or personal protective equipment (PPE) required for your workforce
- How you will prepare for, and respond to, a suspected or confirmed case of COVID-19 in your workplace
- How you will meet all the requirements set out by the Victorian Government. Some industries or workplaces are subject to additional industry obligations and have additional requirements of employers and employees.

You Must Keep Your COVID Plan update

- Businesses must review and update their COVID Safe Plans regularly, especially when restrictions or public health advice changes.
- Organisations with multiple worksites must complete a COVID Safe Plan for each worksite.
- You can stay up to date with restrictions and public health advice at: www.coronavirus.vic.gov.au
- Key members of your team should know where the plan is and can enact aspects of the plan at any time

You can download and print a blank plan at: <https://www.coronavirus.vic.gov.au/covidsafe-plan>. Or you can save a copy and use it to update your plan when changes occur.

If you require any assistance with your COVID Plan, please feel free to contact either:

Erin Lord:

Business Engagement Case Manager
erin.lord@rdv.vic.gov.au
Phone: 0400 074 678

Daryl Brooke:

Business Engagement Case Manager
daryl.brooke@rdv.vic.gov.au
Phone: 0418 498 439

OTHER USEFUL LINKS

Deep Cleaning Rebate up to \$10K

<https://business.vic.gov.au/grants-and-programs/covid-safe-deep-cleaning-rebate>

Support Builds for Businesses Through Lockdown - Covid payments.

Please see Business Victoria for more information:

<http://www.business.vic.gov.au/>

And for Commonwealth Government support, please see:

<https://www.servicesaustralia.gov.au/individuals/services/centrelink/covid-19-disaster-payment-victoria>

The image displays two overlapping screenshots of government websites. The top screenshot is from Business Victoria, featuring a navigation menu with 'Business information', 'Tools & templates', 'Grants & programs', and 'Workshops & networking'. The main content area is titled 'Support for Victorian businesses' and includes a 'Useful tools & templates' section. The bottom screenshot is from the Australian Government Services Australia website, showing a search bar and a list of 'Latest updates' including 'Business Costs Assistance Program Round Two July Extension' and 'Licensed Hospitality Venue Fund July Extensi'. The right-hand side of the screenshot shows a search result for 'COVID-19 Disaster Payment - Victoria' with a section titled 'What the locations are' and 'Recognised Victoria locations'.

A Maze'N Things	Phillip Island Apartments
A Maze'N Things Holiday Park	Phillip Island Glamping
Amaroo	Phillip Island Grand Prix Circuit
Anything Goes	Phillip Island Holiday Homes
Abicor Southern	Pino's Trattoria
Baden's Art Caravan	Pioneer Kayaking
Barefoot Potential	Poppy in the Willows
Bass Coast Paintball	Priceline Pharmacy
Bassine Speciality Cheeses	Ramada Resort
Betty's Glass	Ripples n Tonic
Cheeky Goose	SMAC Advertising
Coastal View Financial Services	Thai on the Island
Connecting Accounting	The Islander
Cowes Retreat	The Shearing Shed
Cowes Serviced Apartments	The Spicy Duck
CYC The Island	The Waterboy
Destination Phillip Island	Tropicana Motor Inn
Diannes Venture Tours	Wildlife Coast Cruises
Flowers of Phillip Island	Purple Hen Wines
G'Day Tiger	GJ Gardner Home Bass Coast
Genesta House B&B	Phillip Island Chocolate Factory
Hilltop Apartments	Phillip Island Getaway
Holistic Essential Therapy & Consulting	Phillip Island Helicopters
Hotel	Phillip Island Nature Parks
Inspired Honey Psychology	PI & SR Advertiser
National Vietnam Veterans Museum	Videre Consulting Pty Ltd
P.I Art & Craft Community Gallery	Warook Farm
Patricia Jamieson Celebrant	Willow's Pantry



PLATINUM MEMBERSHIP

We Are Phillip Island